



City of Kingsburg
1401 Draper Street
Kingsburg, CA 93631
559-897-5821 fax 559-897-5568
www.cityofkingsburg-ca.gov
CUSTOMER SERVICE SURVEY

As a public service agency, the City of Kingsburg is here to serve residents and businesses in a professional, ethical and cost effective manner. We continually strive to provide the highest level of service.

Your comments are very important to us in helping us provide the best possible service to you, our customer. We would appreciate your comments on this brief questionnaire. Please return by mail or fax (559) 897-6558.

Date of Service: _____

Employee/Department: _____

Reason for contacting the City of Kingsburg: _____

On a scale of 1 to 10 rate your experience.

| | Poor | Avg. | Excellent |
|----------------------------------------------------------------|----------------------|------|-----------|
| I was treated with courtesy and respect. | 1 2 3 4 5 6 7 8 9 10 | | |
| I was satisfied with the information and explanation provided. | 1 2 3 4 5 6 7 8 9 10 | | |
| My issue was resolved in a timely manner. | 1 2 3 4 5 6 7 8 9 10 | | |
| I was satisfied with my experience. | 1 2 3 4 5 6 7 8 9 10 | | |

Comments: _____

Would you like to be contacted to further discuss your issue? Y N
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Name (optional): _____

Phone (optional): _____

Address (optional): _____

E-mail (optional): _____

Thank you for taking the time to complete this survey. We appreciate your feedback.

Place postage
here



City of Kingsburg
Customer Service Reply

City of Kingsburg
Office of the City Manager
1401 Draper Street
Kingsburg, CA 93631

